



INTERNATIONAL CORRECTION CHARGES

Rate Card

11 August 2025



Contents



Unmanifested Items	3
Tracked, Tracked & Signed and Signed	3
Standard and Economy	4
Misdeclared Items	5
Tracked, Tracked & Signed and Signed – Zonal	5
Tracked, Tracked & Signed and Signed – Country	6
Europe – Large Letters	7
Rest of World – Large Letters	8
Europe – Parcels	9
Rest of World – Parcels	10
Account Tracked, Tracked & Signed and Signed	11
Letters	11
Large Letters	11
Parcels & Printed Papers	12
International Business Standard – Worldwide	13
International Business Standard – Zonal	14
International Business Standard – Country	15
Europe – Large Letters	16
Rest of World – Large Letters	17
Europe – Parcels	18
Rest of World – Parcels	19
International Account Standard	20
Letters	20
Large Letters	20
Parcels & Printed Papers	21
International Account Standard Economy	22
Letters	22
Large Letters	22
Parcels & Printed Papers	22
Parcelforce Worldwide Charges	23
Other Correction Charges	24

Unmanifested Items

Tracked, Tracked & Signed and Signed



If customers present items to us additional to what they tell us they've posted, we incur additional handling costs, which includes correcting documentation. If we identify a discrepancy with your posting, we will apply an Admin Charge per item, as well as a Correction Charge per item, and/or any further charges required to cover the additional handling costs, in addition to any postage cost that may have been incurred already.

- Correction Charges are detailed in the table below
- We will communicate any future changes at least 30 days in advance, via this document

Admin charge	Fee	Charging basis
Sales Order underdeclared or misdeclared Admin Charge	£1.10	If items differ in any way from what is declared, we will charge you a flat fee per item

Correction charge	Fee	Charging basis
International Tracked Ltr/Lge Ltr underdeclared charge	£13.00	If more items are handed over than declared and these are identified as letters or large letters, we will charge you per item
International Tracked Parcel underdeclared charge	£20.00	If your underdeclared items are identified as parcels, we will charge you a fee per item that reflects the additional handling costs compared to large letters

If we find that the additional handling costs are not sufficiently covered by the Correction Charges, we may charge you at a higher rate to ensure we cover the additional costs associated with unmanifested items. These charges will be detailed in your invoice, should this happen.

Unmanifested Items

Standard and Economy



If customers present items to us additional to what they tell us they've posted, we incur additional handling costs, which includes correcting documentation. If we identify a discrepancy with your posting, we will apply an Admin Charge per item, as well as a Correction Charge per item, and/or any further charges required to cover the additional handling costs, in addition to any postage cost that may have been incurred already.

- Correction Charges are detailed in the table below
- We will communicate any future changes at least 30 days in advance, via this document

Admin charge	Fee	Charging basis
Sales Order underdeclared or misdeclared Admin Charge	£1.10	If items differ in any way from what is declared, we will charge you a flat fee per item

Correction charge	Fee	Charging basis
International Standard Lge Ltr underdeclared charge	£8.00	If more items are handed over than declared and these are identified as large letters, we will charge you per item
International Standard Parcel underdeclared charge	£17.00	If your underdeclared items are identified as parcels, we will charge you a fee per item that reflects the additional handling costs compared to large letters
International Standard Letter underdeclared charge	£3.50	If your underdeclared items are identified as letters, we will charge you a fee per item that reflects the lower handling costs compared to large letters

If we find that the additional handling costs are not sufficiently covered by the Correction Charges, we may charge you at a higher rate to ensure we cover the additional costs associated with unmanifested items. These charges will be detailed in your invoice, should this happen.

Misdeclared Items



Tracked, Tracked & Signed and Signed – Zonal

If customers present items to us differing to what they tell us they've posted, we incur additional handling costs, which includes correcting documentation. If we identify a discrepancy with your posting, we will apply an Admin Charge per item, as well as a Net Adjustment Charge per item, to cover the additional handling costs, in addition to any postage cost that may have been incurred already.

- Adjustment Charges are detailed in the table below
- We will communicate any future changes at least 30 days in advance, via this document

Admin charge	Fee	Charging basis
Sales Order underdeclared or misdeclared Admin Charge	£1.10	If items differ in any way from what is declared, we will charge you a flat fee per item

Net Adjustment Charges are calculated based on the difference between the Adjustment Price based on what customers tell us they've posted and the Adjustment Price based on what they present to us. For example, if you declare a Large Letter to the Europe Zone weighing 0.4kg but then the measured weight of the item is 0.6kg:

- Declared item Adjustment Price: $£12.20 + 0.4 \times £7.60 = £15.24$
- Measured item Adjustment Price: $£14.00 + 0.6 \times £6.20 = £17.72$
- Net Adjustment (excl Admin): $£17.72 - £15.24 = £2.48$

If your items exceed either the weight or dimensions criteria set out in the Product User Guides, your items will be charged in line with the measured format seen by us.

		Europe Zone		USA Zone		Rest of World Zone	
		Item	Kg	Item	Kg	Item	Kg
Large Letter	<500g	£12.20	£7.60	£14.70	£18.80	£14.50	£20.50
Parcel	<5kg	£14.00	£6.20	£18.90	£12.50	£14.70	£15.40

Misdeclared Items



Tracked, Tracked & Signed and Signed – Country

If customers present items to us differing from what they tell us they've posted, we incur additional handling costs, which includes correcting documentation. If we identify a discrepancy with your posting, we will apply an Admin Charge per item, as well as a Net Adjustment Charge per item, to cover the additional handling costs, in addition to any postage cost that may have been incurred already.

- Adjustment Charges are detailed in the table below
- We will communicate any future changes at least 30 days in advance, via this document

Admin charge	Fee	Charging basis
Sales Order underdeclared or misdeclared Admin Charge	£1.10	If items differ in any way from what is declared, we will charge you a flat fee per item

Net Adjustment Charges are calculated based on the difference between the Adjustment Price based on what customers tell us they've posted and the Adjustment Price based on what they present to us. For example, if you declare a Parcel to Argentina weighing 1.5kg but then the measured weight of the item is 4.0kg:

- Declared item Adjustment Price: $£13.40 + 1.5 \times £15.60 = £36.80$
- Measured item Adjustment Price: $£13.40 + 4.0 \times £15.60 = £75.80$
- Net Adjustment (excl Admin): $£75.80 - £36.80 = £39.00$

If your items exceed either the weight or dimensions criteria set out in the Product User Guides, your items will be charged in line with the measured format seen by us.

Misdeclared Items



Tracked, Tracked & Signed and Signed – Country

Europe

Large Letters	<500g	
Country	Price per item	Price per kilo
Austria	£6.90	£4.30
Belgium	£6.90	£4.30
Bulgaria	£6.90	£4.30
Croatia	£6.00	£6.10
Cyprus	£6.80	£3.80
Czech Rep	£6.90	£4.30
Denmark	£6.90	£4.30
Estonia	£6.50	£4.30
Finland	£6.90	£4.30
France	£6.30	£1.90
Germany	£6.90	£3.60
Gibraltar	£6.90	£4.30
Greece	£6.90	£4.30
Hungary	£6.90	£4.30
Iceland	£6.90	£4.50
Ireland	£6.90	£3.70
Italy	£6.60	£4.30
Latvia	£6.10	£4.30
Lithuania	£6.50	£3.80
Luxembourg	£6.90	£4.80
Malta	£6.90	£4.30
Netherlands	£5.90	£3.90
Norway	£6.50	£4.30
Poland	£6.40	£4.30
Portugal	£6.80	£4.80
Romania	£6.90	£4.30
Russia	£6.90	£4.30
Serbia	£6.90	£4.30
Slovakia	£6.90	£4.30
Slovenia	£6.90	£4.30
Spain	£5.50	£3.10
Sweden	£6.40	£3.70
Switzerland	£7.10	£4.40
Turkey	£6.90	£4.30
Ukraine	£6.00	£7.90
Rest of Europe	£6.90	£7.90

Misdeclared Items



Tracked, Tracked & Signed and Signed – Country

Rest of World

Large Letters	<500g	
Country	Price per item	Price per kilo
Far East & Australasia		
Australia	£6.60	£9.70
China	£6.80	£5.70
Hong Kong	£7.10	£4.20
Japan	£7.10	£10.00
Malaysia	£6.60	£8.20
New Zealand	£6.10	£14.00
Singapore	£7.10	£9.60
South Korea	£6.90	£8.30
Taiwan	£7.10	£7.80
Thailand	£5.60	£9.30
Vietnam	£6.00	£10.50
Rest of Far East & Australasia	£7.40	£10.10
Middle East		
Israel	£6.80	£6.70
Jordan	£7.10	£10.10
Lebanon	£7.10	£10.10
Saudi Arabia	£5.70	£9.70
United Arab Emirates	£5.10	£4.50
Rest of Middle East	£6.90	£9.40
North America		
Canada	£6.70	£9.60
USA	£9.00	£8.00
Rest of North America	£6.70	£9.60
Central & South America		
Argentina	£6.10	£14.60
Brazil	£6.60	£10.70
Mexico	£5.50	£12.50
Rest of Central & South America	£6.70	£11.00
Africa & Asia		
India	£6.50	£8.70
Kenya	£5.60	£9.40
Nigeria	£5.60	£10.30
Pakistan	£5.60	£10.60
South Africa	£5.70	£7.30
Rest of Africa & Asia	£6.70	£10.10

Misdeclared Items



Tracked, Tracked & Signed and Signed – Country

Europe

Parcels	<2kg		<5kg		<10kg		<30kg	
Country	Price per item	Price per kilo	Price per item	Price per kilo	Price per item	Price per kilo	Price per item	Price per kilo
Austria	£10.70	£3.60	£11.30	£3.60	£12.30	£3.60	£12.30	£3.60
Belgium	£9.80	£4.50	£9.80	£4.50	£12.10	£4.50	£12.10	£4.50
Bulgaria	£13.30	£3.80	£13.30	£3.80	£13.30	£3.80	£13.30	£3.80
Croatia	£10.40	£6.10	£11.90	£6.10	£12.80	£6.10	£12.80	£6.10
Cyprus	£9.40	£5.50	£9.40	£5.50	£13.50	£5.50	£13.50	£5.50
Czech Rep	£13.40	£3.60	£13.40	£3.60	£13.40	£3.60	£13.40	£3.60
Denmark	£10.00	£4.80	£10.00	£4.80	£14.60	£4.80	£14.60	£4.80
Estonia	£9.60	£4.50	£9.60	£4.50	£13.10	£4.50	£13.10	£4.50
Finland	£10.50	£5.70	£10.60	£5.70	£21.00	£5.70	£21.00	£5.70
France	£9.30	£1.20	£12.00	£1.20	£12.00	£1.20	£12.00	£1.20
Germany	£11.10	£1.40	£14.20	£1.40	£14.20	£1.40	£14.20	£1.40
Gibraltar	£12.30	£6.80	£12.30	£6.80	£13.10	£6.80	£13.10	£6.80
Greece	£10.50	£4.90	£14.50	£4.90	£15.40	£4.90	£15.40	£4.90
Hungary	£10.50	£3.60	£11.90	£3.60	£12.90	£3.60	£12.90	£3.60
Iceland	£16.30	£5.50	£25.50	£5.50	£26.50	£5.50	£26.50	£5.50
Ireland	£11.10	£1.20	£11.10	£1.20	£11.10	£1.20	£11.10	£1.20
Italy	£15.60	£3.90	£15.60	£3.90	£15.60	£3.90	£15.60	£3.90
Latvia	£8.60	£11.50	£8.60	£11.50	£12.10	£11.50	£12.10	£11.50
Lithuania	£9.00	£3.80	£9.00	£3.80	£15.10	£3.80	£15.10	£3.80
Luxembourg	£13.10	£5.00	£13.10	£5.00	£13.10	£5.00	£13.10	£5.00
Malta	£9.60	£5.80	£9.60	£5.80	£13.30	£5.80	£13.30	£5.80
Netherlands	£8.40	£3.90	£10.40	£3.90	£11.40	£3.90	£11.40	£3.90
Norway	£17.30	£5.90	£25.80	£5.90	£26.80	£5.90	£26.80	£5.90
Poland	£9.40	£3.60	£12.10	£3.60	£13.00	£3.60	£13.00	£3.60
Portugal	£12.00	£4.80	£12.00	£4.80	£12.90	£4.80	£12.90	£4.80
Romania	£10.20	£4.10	£11.90	£4.10	£12.90	£4.10	£12.90	£4.10
Russia	£12.60	£6.10	£21.90	£6.10	£22.80	£6.10	£22.80	£6.10
Serbia	£12.50	£8.60	£14.10	£8.60	£15.10	£8.60	£15.10	£8.60
Slovakia	£12.80	£4.60	£12.80	£4.60	£13.30	£4.60	£13.30	£4.60
Slovenia	£10.40	£4.70	£10.40	£4.70	£12.90	£4.70	£12.90	£4.70
Spain	£8.30	£3.10	£15.40	£3.10	£16.10	£3.10	£16.10	£3.10
Sweden	£8.90	£3.70	£8.90	£3.70	£11.60	£3.70	£11.60	£3.70
Switzerland	£11.50	£2.00	£11.50	£2.00	£13.00	£2.00	£13.00	£2.00
Turkey	£12.20	£5.40	£12.20	£5.40	£20.30	£5.40	£20.30	£5.40
Ukraine	£8.80	£4.50	£19.30	£4.50	£20.30	£4.50	£20.30	£4.50
Rest of Europe	£12.40	£11.00	£17.70	£11.00	£18.70	£11.00	£18.70	£11.00

Misdeclared Items



Tracked, Tracked & Signed and Signed – Country

Rest of World

Parcels	<2kg		<5kg		<10kg		<30kg	
Country	Price per item	Price per kilo	Price per item	Price per kilo	Price per item	Price per kilo	Price per item	Price per kilo
Far East & Australasia								
Australia	£13.30	£11.00	£15.20	£11.00	£15.80	£11.00	£18.80	£11.00
China	£12.10	£5.70	£16.70	£3.40	£16.70	£3.40	£17.20	£3.60
Hong Kong	£12.30	£4.20	£14.50	£4.20	£17.00	£4.20	£17.10	£4.20
Japan	£12.30	£8.00	£13.90	£8.00	£26.40	£8.00	£26.40	£8.00
Malaysia	£11.80	£8.20	£21.50	£8.20	£21.50	£8.20	£21.50	£8.20
New Zealand	£11.60	£14.00	£11.60	£14.00	£28.30	£14.00	£34.90	£14.00
Singapore	£12.80	£7.60	£15.20	£7.60	£19.00	£7.60	£21.10	£7.60
South Korea	£12.10	£8.30	£18.90	£8.30	£19.00	£8.30	£19.00	£8.00
Taiwan	£12.90	£7.10	£12.90	£7.10	£15.10	£7.10	£15.10	£7.10
Thailand	£14.00	£10.50	£14.00	£10.50	£14.00	£10.50	£14.00	£10.50
Vietnam	£11.70	£10.80	£11.70	£10.80	£12.50	£10.80	£12.50	£10.80
Rest of Far East & Australasia	£12.90	£12.20	£14.50	£11.10	£15.50	£11.10	£15.50	£11.10
Middle East								
Israel	£10.00	£6.70	£10.00	£6.70	£20.30	£6.70	£20.30	£6.70
Jordan	£12.60	£10.00	£14.20	£10.00	£15.20	£10.00	£15.20	£10.00
Lebanon	£12.60	£11.20	£12.90	£11.20	£13.80	£11.20	£13.80	£11.20
Saudi Arabia	£10.90	£14.80	£10.90	£14.80	£15.10	£14.80	£15.10	£14.80
United Arab Emirates	£10.60	£4.60	£10.60	£4.60	£21.00	£4.60	£21.80	£4.60
Rest of Middle East	£11.30	£11.50	£14.70	£11.50	£15.60	£11.50	£15.60	£11.50
North America								
Canada	£10.10	£8.00	£10.10	£8.00	£10.10	£8.00	£43.00	£8.00
USA	£14.30	£8.00	£19.50	£8.00	£20.40	£8.00	£20.40	£8.00
Rest of North America	£10.10	£8.00	£10.10	£8.00	£10.10	£8.00	£43.00	£8.00
Central & South America								
Argentina	£13.40	£15.60	£13.40	£15.60	£13.40	£15.60	£13.40	£15.60
Brazil	£10.50	£8.10	£18.00	£8.10	£18.90	£8.10	£18.90	£8.10
Mexico	£8.30	£12.60	£8.30	£12.60	£8.30	£12.60	£8.30	£12.60
Rest of Central & South America	£12.90	£14.10	£15.40	£14.10	£16.40	£14.10	£16.40	£14.10
Africa & Asia								
India	£13.80	£8.70	£13.90	£8.70	£14.80	£8.70	£14.80	£8.70
Kenya	£9.50	£10.20	£9.50	£10.20	£9.50	£10.20	£9.50	£10.20
Nigeria	£9.60	£11.10	£9.60	£11.10	£9.60	£11.10	£9.60	£11.10
Pakistan	£9.00	£11.20	£9.00	£11.20	£9.00	£11.20	£9.00	£11.20
South Africa	£8.30	£11.40	£8.30	£11.40	£8.30	£11.40	£8.30	£11.40
Rest of Africa & Asia	£14.00	£11.10	£14.40	£12.20	£15.40	£12.20	£15.40	£12.20

Misdeclared Items



Account Tracked, Tracked & Signed and Signed

If customers present items to us differing from what they tell us they've posted, we incur additional handling costs, which includes correcting documentation. If we identify a discrepancy with your posting, we will apply an Admin Charge per item, as well as a Net Adjustment Charge per item, to cover the additional handling costs, in addition to any postage cost that may have been incurred already.

- Adjustment Charges are detailed in the table below
- We will communicate any future changes at least 30 days in advance, via this document

Admin charge	Fee	Charging basis
Sales Order underdeclared or misdeclared Admin Charge	£1.10	If items differ in any way from what is declared, we will charge you a flat fee per item

Net Adjustment Charges are calculated based on the difference between the Adjustment Price based on what customers tell us they've posted and the Adjustment Price based on what they present to us. For example, if you declare a Large Letter to Europe Zone 1 weighing <100g but then the measured weight of the item is 251-500g:

- Declared item Adjustment Price: £13.30
- Measured item Adjustment Price: £14.70
- Net Adjustment (excl Admin): £14.70 - £13.10 = £1.60

If your items exceed either the weight or dimensions criteria set out in the Product User Guides, your items will be charged in line with the measured format seen by us.

Europe Zone 1-3 and World Zone 1-3

Letters	Europe Zone 1	Europe Zone 2	Europe Zone 3	World Zone 1	World Zone 2	World Zone 3
<100g	£11.40	£11.40	£11.40	£11.40	£11.40	£11.40

Europe Zone 1-3 and World Zone 1-3

Large Letters	Europe Zone 1	Europe Zone 2	Europe Zone 3	World Zone 1	World Zone 2	World Zone 3
<100g	£13.10	£13.10	£13.10	£14.20	£14.40	£14.40
<250g	£13.70	£13.70	£13.70	£15.10	£16.40	£15.30
<500g	£14.70	£14.70	£14.70	£17.20	£19.40	£17.70
<750g	£15.20	£15.20	£15.20	£19.40	£22.60	£20.00

Misdeclared Items



Account Tracked, Tracked & Signed and Signed

Europe Zone 1-3 and World Zone 1-3

Parcels & Printed Papers	Europe Zone 1	Europe Zone 2	Europe Zone 3	World Zone 1	World Zone 2	World Zone 3
<100g	£14.70	£14.80	£15.70	£20.20	£18.30	£17.80
<250g	£14.70	£14.80	£15.70	£20.70	£18.70	£19.60
<500g	£16.00	£16.50	£17.40	£21.60	£23.50	£25.00
<750g	£17.10	£17.50	£18.60	£24.10	£26.50	£27.10
<1kg	£18.10	£18.40	£19.90	£26.90	£29.80	£30.70
<1.25kg	£18.80	£18.80	£21.70	£29.10	£33.20	£34.20
<1.5kg	£18.90	£19.10	£23.10	£31.00	£36.40	£36.90
<2kg	£19.20	£20.60	£27.50	£35.90	£39.30	£37.40
<3kg	£19.80	£21.00	£30.80	£37.70	£40.30	£39.40
<4kg	£20.40	£22.60	£35.00	£38.70	£44.90	£45.10
<5kg	£20.90	£23.60	£39.10	£43.60	£49.80	£50.90
<7.5kg	£26.40	£26.10	£58.40	£58.70	£64.60	£67.00
<10kg	£31.30	£31.80	£73.20	£67.60	£78.30	£82.50
<15kg	£41.30	£43.30	£94.20	£101.90	£121.10	£118.90
<20kg	£50.80	£52.60	£115.20	£128.70	£143.80	£142.30
<25kg	£61.80	£64.10	£138.30	£157.50	£188.30	£167.80
<30kg	£77.50	£80.90	£166.80	£191.70	£233.40	£198.60

International Business Standard – Worldwide

If customers present items to us differing from what they tell us they've posted, we incur additional handling costs, which includes correcting documentation. If we identify a discrepancy with your posting, we will apply an Admin Charge per item, as well as a Net Adjustment Charge per item, to cover the additional handling costs, in addition to any postage cost that may have been incurred already.

- Adjustment Charges are detailed in the table below
- We will communicate any future changes at least 30 days in advance, via this document

Admin charge	Fee	Charging basis
Sales Order underdeclared or misdeclared Admin Charge	£1.10	If items differ in any way from what is declared, we will charge you a flat fee per item

Net Adjustment Charges are calculated based on the difference between the Adjustment Price based on what customers tell us they've posted and the Adjustment Price based on what they present to us. For example, if you declare a Parcel weighing 1.6kg but then the measured weight of the item is 2.4kg:

- Declared item Adjustment Price: $£10.90 + 1.6 \times £11.50 = £29.23$
- Measured item Adjustment Price: $£10.90 + 2.4 \times £11.50 = £38.50$
- Net Adjustment (excl Admin): $£38.50 - £29.23 = £9.27$

If your items exceed either the weight or dimensions criteria set out in the Product User Guides, your items will be charged in line with the measured format seen by us.

Worldwide

		Price per item	Price per kilo
Large Letter	<500g	£9.20	£11.40
Parcel	<5kg	£10.90	£11.50

International Business Standard – Zonal

If customers present items to us differing from what they tell us they've posted, we incur additional handling costs, which includes correcting documentation. If we identify a discrepancy with your posting, we will apply an Admin Charge per item, as well as a Net Adjustment Charge per item, to cover the additional handling costs, in addition to any postage cost that may have been incurred already.

- Adjustment Charges are detailed in the table below
- We will communicate any future changes at least 30 days in advance, via this document

Admin charge	Fee	Charging basis
Sales Order underdeclared or misdeclared Admin Charge	£1.10	If items differ in any way from what is declared, we will charge you a flat fee per item

Net Adjustment Charges are calculated based on the difference between the Adjustment Price based on what customers tell us they've posted and the Adjustment Price based on what they present to us. For example, if you declare a Large Letter to Europe Zone weighing 0.3kg but then the measured weight of the item is 0.7kg:

- Declared item Adjustment Price: $£2.30 + 0.3 \times £8.30 = £4.79$
- Measured item Adjustment Price: $£4.10 + 0.7 \times £5.70 = £8.09$
- Net Adjustment (excl Admin): $£8.09 - £4.79 = £3.30$

If your items exceed either the weight or dimensions criteria set out in the Product User Guides, your items will be charged in line with the measured format seen by us.

Zonal

		Europe Zone		USA Zone		Rest of World Zone	
		Price per item	Price per kilo	Price per item	Price per kilo	Price per item	Price per kilo
Large Letter	<500g	£2.30	£8.30	£9.20	£11.40	£2.80	£18.10
Parcel	<5kg	£4.10	£5.70	£10.90	£11.50	£3.50	£17.70

International Business Standard – Country

If customers present items to us differing from what they tell us they've posted, we incur additional handling costs, which includes correcting documentation. If we identify a discrepancy with your posting, we will apply an Admin Charge per item, as well as a Net Adjustment Charge per item, to cover the additional handling costs, in addition to any postage cost that may have been incurred already.

- Adjustment Charges are detailed in the table below
- We will communicate any future changes at least 30 days in advance, via this document

Admin charge	Fee	Charging basis
Sales Order underdeclared or misdeclared Admin Charge	£1.10	If items differ in any way from what is declared, we will charge you a flat fee per item

Net Adjustment Charges are calculated based on the difference between the Adjustment Price based on what customers tell us they've posted and the Adjustment Price based on what they present to us. For example, if you declare a Large Letter to Hong Kong weighing 0.2kg but then the measured weight of the item is 0.9kg:

- Declared item Adjustment Price: $£1.60 + 0.2 \times £3.70 = £2.34$
- Measured item Adjustment Price: $£2.40 + 0.9 \times £3.80 = £5.82$
- Net Adjustment (excl Admin): $£5.82 - £2.34 = £3.48$

If your items exceed either the weight or dimensions criteria set out in the Product User Guides, your items will be charged in line with the measured format seen by us.

International Business Standard – Country

Europe

Large Letters	<500g	
Country	Price per item	Price per kilo
Austria	£2.10	£0.40
Belgium	£1.10	£5.30
Bulgaria	£1.40	£4.50
Croatia	£1.50	£7.30
Cyprus	£1.60	£5.30
Czech Rep	£1.00	£4.60
Denmark	£1.90	£5.00
Estonia	£1.40	£5.50
Finland	£2.30	£4.50
France	£1.70	£3.00
Germany	£1.30	£2.70
Gibraltar	£1.10	£6.10
Greece	£1.10	£6.60
Hungary	£2.00	£3.50
Iceland	£2.00	£6.20
Ireland	£1.60	£3.90
Italy	£2.00	£3.70
Latvia	£3.30	£4.40
Lithuania	£1.50	£3.50
Luxembourg	£2.20	£4.00
Malta	£1.70	£6.00
Netherlands	£1.00	£4.50
Norway	£2.00	£6.90
Poland	£2.00	£4.30
Portugal	£1.30	£5.80
Romania	£1.60	£4.10
Russia	£1.80	£5.60
Slovakia	£1.00	£5.30
Slovenia	£1.90	£4.60
Spain	£1.10	£5.80
Sweden	£1.30	£4.30
Switzerland	£1.40	£4.40
Turkey	£1.70	£4.10
Rest of Europe	£1.10	£12.30

International Business Standard – Country

Rest of World

Large Letters		<500g
Country	Price per item	Price per kilo
Far East & Australasia		
Australia	£2.10	£10.00
China	£1.60	£6.30
Hong Kong	£1.60	£3.70
Japan	£2.00	£9.00
Malaysia	£1.60	£6.30
New Zealand	£1.80	£11.70
Singapore	£1.60	£7.70
South Korea	£1.60	£7.50
Taiwan	£1.50	£5.20
Rest of Far East & Australasia	£2.20	£4.50
Middle East		
Israel	£1.90	£5.70
Saudi Arabia	£3.20	£6.00
United Arab Emirates	£1.50	£5.20
Rest of Middle East	£1.60	£13.30
North America		
USA	£5.90	£5.60
Rest of North America	£2.40	£6.10
Africa & Asia		
India	£0.40	£11.40
Kenya	£0.40	£12.60
Nigeria	£0.80	£13.50
Pakistan	£1.10	£13.50
South Africa	£1.70	£6.40
Rest of Africa & Asia	£1.30	£14.40
Central & South America		
Argentina	£0.40	£20.70
Brazil	£1.70	£8.60
Mexico	£2.30	£7.00
Rest of Central & South America	£0.50	£15.30



International Business Standard – Country

Europe

Parcels	<2kg	
Country	Price per item	Price per kilo
Austria	£4.40	£0.50
Belgium	£2.90	£5.50
Bulgaria	£2.10	£4.80
Croatia	£3.00	£6.20
Cyprus	£2.30	£5.60
Czech Rep	£1.80	£3.10
Denmark	£3.30	£3.30
Estonia	£2.60	£4.00
Finland	£3.40	£5.10
France	£3.10	£1.40
Germany	£3.00	£1.70
Gibraltar	£2.40	£6.60
Greece	£3.20	£6.60
Hungary	£3.10	£4.20
Iceland	£2.90	£7.50
Ireland	£2.50	£4.40
Italy	£2.70	£4.00
Latvia	£4.00	£14.80
Lithuania	£2.20	£3.70
Luxembourg	£3.00	£5.10
Malta	£2.40	£6.20
Netherlands	£2.50	£3.50
Norway	£3.80	£5.00
Poland	£2.70	£4.60
Portugal	£2.70	£5.30
Romania	£2.30	£4.20
Russia	£2.80	£5.80
Slovakia	£1.70	£5.70
Slovenia	£2.80	£5.10
Spain	£2.40	£4.10
Sweden	£2.90	£2.60
Switzerland	£4.70	£2.00
Turkey	£2.60	£4.50
Rest of Europe	£1.50	£12.60

International Business Standard – Country

Rest of World

Parcels	<2kg	
Country	Price per item	Price per kilo
Far East & Australasia		
Australia	£3.00	£11.70
China	£2.30	£6.30
Hong Kong	£2.40	£3.80
Japan	£2.90	£8.30
Malaysia	£2.20	£6.30
New Zealand	£1.90	£15.00
Singapore	£2.20	£7.70
South Korea	£2.30	£7.50
Taiwan	£2.10	£5.20
Vietnam	£1.50	£15.30
Rest of Far East & Australasia	£2.20	£15.30
Middle East		
Israel	£2.60	£6.00
Saudi Arabia	£3.20	£16.20
United Arab Emirates	£2.30	£5.30
Rest of Middle East	£1.60	£14.90
North America		
USA	£7.50	£4.40
Rest of North America	£2.60	£8.00
Africa & Asia		
India	£1.30	£12.80
Kenya	£1.20	£14.40
Nigeria	£1.20	£15.30
Pakistan	£1.20	£15.20
South Africa	£2.70	£11.50
Rest of Africa & Asia	£1.30	£16.50
Central & South America		
Argentina	£1.20	£22.00
Brazil	£3.20	£8.60
Mexico	£2.90	£14.80
Rest of Central & South America	£1.70	£16.70

Misdeclared Items

International Account Standard



If customers present items to us differing from what they tell us they've posted, we incur additional handling costs, which includes correcting documentation. If we identify a discrepancy with your posting, we will apply an Admin Charge per item, as well as a Net Adjustment Charge per item, to cover the additional handling costs, in addition to any postage cost that may have been incurred already.

- Adjustment Charges are detailed in the table below
- We will communicate any future changes at least 30 days in advance, via this document

Admin charge	Fee	Charging basis
Sales Order underdeclared or misdeclared Admin Charge	£1.10	If items differ in any way from what is declared, we will charge you a flat fee per item

Net Adjustment Charges are calculated based on the difference between the Adjustment Price based on what customers tell us they've posted and the Adjustment Price based on what they present to us. For example, if you declare a Small Parcel to World Zone 1 weighing 101-250g but then the measured weight of the item is 751-1000g:

- Declared item Adjustment Price: £10.10
- Measured item Adjustment Price: £20.50
- Net Adjustment (excl Admin): £20.50 - £10.10 = £10.40

If your items exceed either the weight or dimensions criteria set out in the Product User Guides, your items will be charged in line with the measured format seen by us.

Europe Zone 1-3 and World Zone 1-3

Letters	Europe Zone 1	Europe Zone 2	Europe Zone 3	World Zone 1	World Zone 2	World Zone 3
<100g	£3.30	£3.30	£3.30	£3.30	£3.30	£3.30

Europe Zone 1-3 and World Zone 1-3

Large Letters	Europe Zone 1	Europe Zone 2	Europe Zone 3	World Zone 1	World Zone 2	World Zone 3
<100g	£3.60	£3.60	£3.60	£4.50	£4.50	£4.50
<250g	£5.40	£5.40	£5.40	£7.30	£8.70	£7.60
<500g	£6.80	£6.80	£6.80	£10.50	£13.00	£11.30
<750g	£9.20	£9.20	£9.20	£15.90	£18.00	£17.10

Misdeclared Items

International Account Standard



Europe Zone 1-3 and World Zone 1-3

Parcels & Printed Papers	Europe Zone 1	Europe Zone 2	Europe Zone 3	World Zone 1	World Zone 2	World Zone 3
<100g	£7.00	£7.60	£8.10	£8.60	£10.50	£10.20
<250g	£7.00	£7.60	£8.10	£10.10	£11.70	£12.00
<500g	£9.00	£9.90	£10.70	£14.40	£17.20	£18.30
<750g	£10.30	£11.10	£12.50	£17.50	£20.80	£21.40
<1kg	£11.50	£12.60	£14.30	£20.50	£24.60	£25.40
<1.25kg	£12.20	£14.30	£15.70	£23.00	£28.10	£29.20
<1.5kg	£12.20	£14.30	£17.90	£25.20	£31.80	£32.30
<5kg	£14.00	£16.10	£20.60	£26.60	£33.70	£33.60

International Account Standard Economy

If customers present items to us differing from what they tell us they've posted, we incur additional handling costs, which includes correcting documentation. If we identify a discrepancy with your posting, we will apply an Admin Charge per item, as well as a Net Adjustment Charge per item, to cover the additional handling costs, in addition to any postage cost that may have been incurred already.

- Adjustment Charges are detailed in the table below
- We will communicate any future changes at least 30 days in advance, via this document

Admin charge	Fee	Charging basis
Sales Order underdeclared or misdeclared Admin Charge	£1.10	If items differ in any way from what is declared, we will charge you a flat fee per item

Net Adjustment Charges are calculated based on the difference between the Adjustment Price based on what customers tell us they've posted and the Adjustment Price based on what they present to us. For example, if you declare a Large Letter weighing <100g but then the measured weight of the item is 501-750g:

- Declared item Adjustment Price: £4.40
- Measured item Adjustment Price: £10.80
- Net Adjustment (excl Admin): £10.80 - £4.40 = £6.40

If your items exceed either the weight or dimensions criteria set out in the Product User Guides, your items will be charged in line with the measured format seen by us.

Letters	All regions
<100g	£3.30

Large Letters	All regions
<100g	£4.40
<250g	£7.70
<500g	£8.90
<750g	£10.80

Parcels & Printed Papers	All regions
<100g	£9.80
<250g	£9.80
<500g	£14.70
<750g	£15.20
<1kg	£16.40
<1.25kg	£18.10
<1.5kg	£18.10
<5kg	£21.30

Parcelforce Worldwide Charges



If there are errors or omissions in the way items are presented to us, it costs us more to identify and handle these to be able to deliver them. Errors and/or omissions may also incur charges from overseas partners if items are presented incorrectly. There also may be additional charges and/or handling fees to import certain products into the USA. These charges are set out to clarify the charges that will be applicable to Parcelforce Worldwide customers from the 11 August 2025.

Charge description		Level of charge
Parcelforce Worldwide oversized surcharge	If we cannot accept your items due to presentation issues, we will return them to you	£60.00 per item
globalexpress additional line items (multiple commodities)	If we cannot accept your items due to presentation issues, we will return them to you	£2.00 per line if over 10 lines
globalexpress returned shipments/goods	If we cannot accept your items due to presentation issues, we will return them to you	£35.00 per item
globalexpress storage charge	If we cannot accept your items due to presentation issues, we will return them to you	£0.27 per kg per day after 2 days (minimum £14)
globalexpress extended area delivery	If we cannot accept your items due to presentation issues, we will return them to you	£0.30 per kg (minimum £15)
globalexpress address correction	If we cannot accept your items due to presentation issues, we will return them to you	£6.00 per item
globalexpress USA live entry processing – for items subject to US quote	If we cannot accept your items due to presentation issues, we will return them to you	£18.00 per item
globalexpress USA bureau of alcohol and tobacco clearance	If we cannot accept your items due to presentation issues, we will return them to you	£60.00 per item
globalexpress USA fish and wildlife service clearance	If we cannot accept your items due to presentation issues, we will return them to you	£85.00 per item
globalexpress USA food and drug administration clearance	If we cannot accept your items due to presentation issues, we will return them to you	£18.00 per item
globalexpress USA prior notice for food and food products	If we cannot accept your items due to presentation issues, we will return them to you	£9.00 per item

Other Correction Charges



If there are errors or omissions in the way items are presented to us, it costs us more to identify and handle these to be able to deliver them. Errors and/or omissions may also incur charges from overseas partners if items are presented incorrectly. These charges are set out to clarify the charges for customer errors and/or omissions. To avoid these being incurred, please ensure the details set out in our agreement are followed.

These charges will apply to all Royal Mail and Parcelforce Worldwide international products and customers, effective from 11 August 2025. Please note that your items will only have one Correction Charge and one Admin Charge applied per item. These items may attract further charges applied by overseas partners.

Identified error	Solution	Correction charge	Admin charge
Item correction (destination, weight, no. of items, format, size)	We may make reasonable efforts to address any identified error in a manner that we believe to be appropriate.	£1.60 per item	£1.10 per item
Incorrect sales order and/or manifest	We may make reasonable efforts to address any identified error in a manner that we believe to be appropriate.	£37.40 per Sales Order/Manifest	N/A
Overweight cages and or yorks	We may make reasonable efforts to address any identified error in a manner that we believe to be appropriate.	£1.20 per cage/york	£1.10 per item
Specification not met	We may make reasonable efforts to address any identified error in a manner that we believe to be appropriate.	£37.40 per Sales Order/Manifest	N/A
Return york or bag to customer by royal mail	We may make reasonable efforts to address any identified error in a manner that we believe to be appropriate.	£31.50 per item	£1.10 per item
Duplicate barcode usage	We may make reasonable efforts to address any identified error in a manner that we believe to be appropriate.	£35.00 per item	£1.10 per item
Manipulated label usage	We may make reasonable efforts to address any identified error in a manner that we believe to be appropriate.	£35.00 per item	£1.10 per item
Cancelled label reuse	We may make reasonable efforts to address any identified error in a manner that we believe to be appropriate.	Unpaid postage	£13.50 per item
Label incorrectly applied	We may make reasonable efforts to address any identified error in a manner that we believe to be appropriate.	£2.50 per item	£1.10 per item
Incorrect packaging	We may make reasonable efforts to address any identified error in a manner that we believe to be appropriate.	£10.00 per item	£1.10 per item
Individual item return to sender	If we cannot accept your items due to presentation issues, we will return them to you	£3.50 per item	£1.10 per item
Incorrect product used for international items	If we cannot deliver your items due to the incorrect product being used, we will return them to you	£4.50 per item	£1.10 per item
Missing customs data	If we cannot deliver your items due to missing customs data, we will return them to you	£2.50 per item	£1.10 per item

Contact

We hope this tariff guide has been useful. Should you need any further help or advice, please contact your Account Manager or visit **royalmail.com**

Alternative formats

If it would help you to have this booklet in a different format, we can provide it free of charge as:

A large print booklet An audio tape
An audio CD A Braille booklet

Simply call us on **03457 950 950**.*

If you're deaf or hearing or speech-impaired, we offer a service using the Relay UK service. Please dial Royal Mail **18001 0345 266 0075**.

We're open Monday to Friday 8am-6.30pm, Saturday 8am-3pm and Sunday 9am-2pm.

Alternatively, using your minicom, please dial **03456 000 606**. The service is open Monday to Friday 8am-6pm and Saturday 8am-1pm.

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